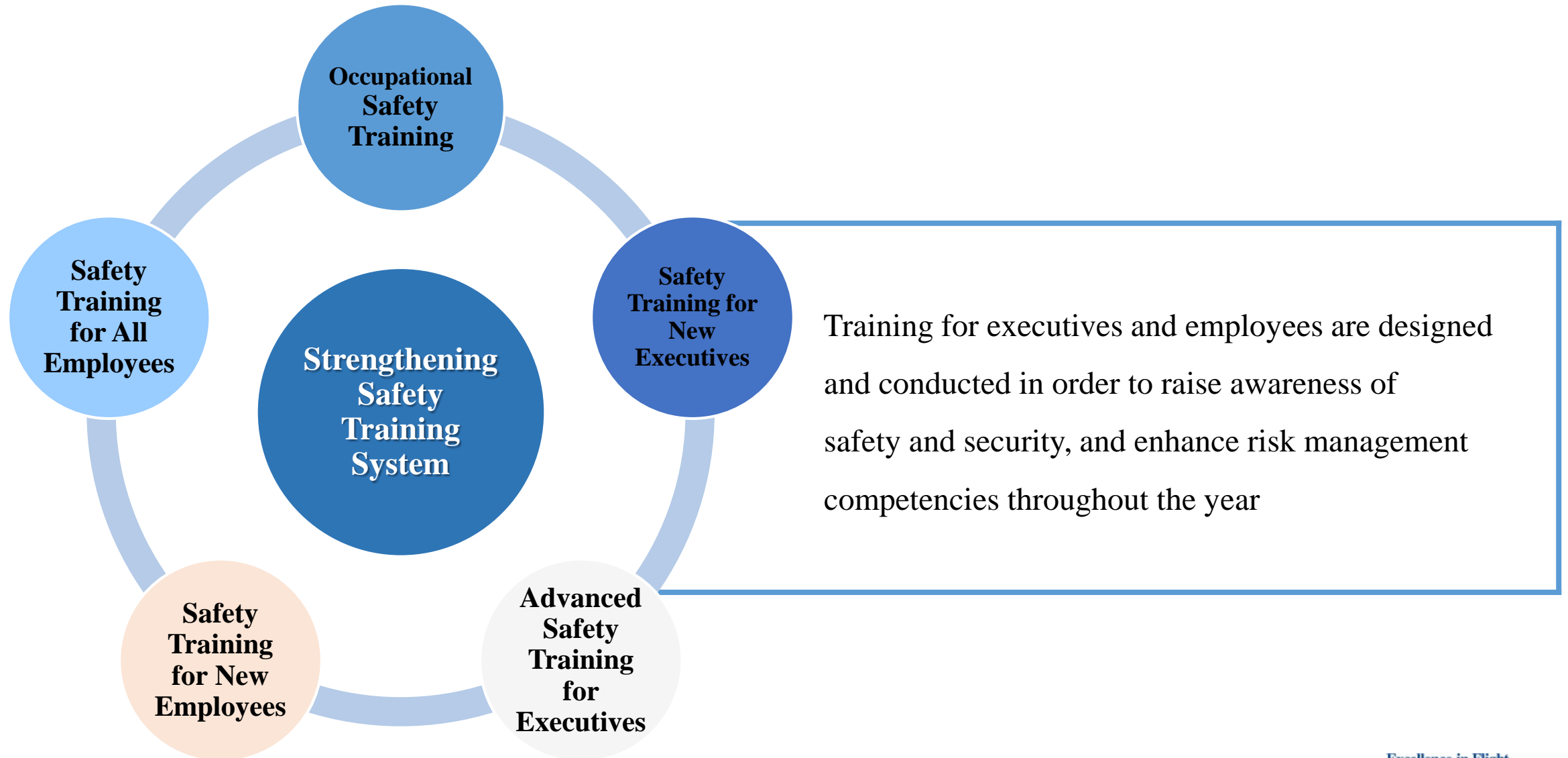
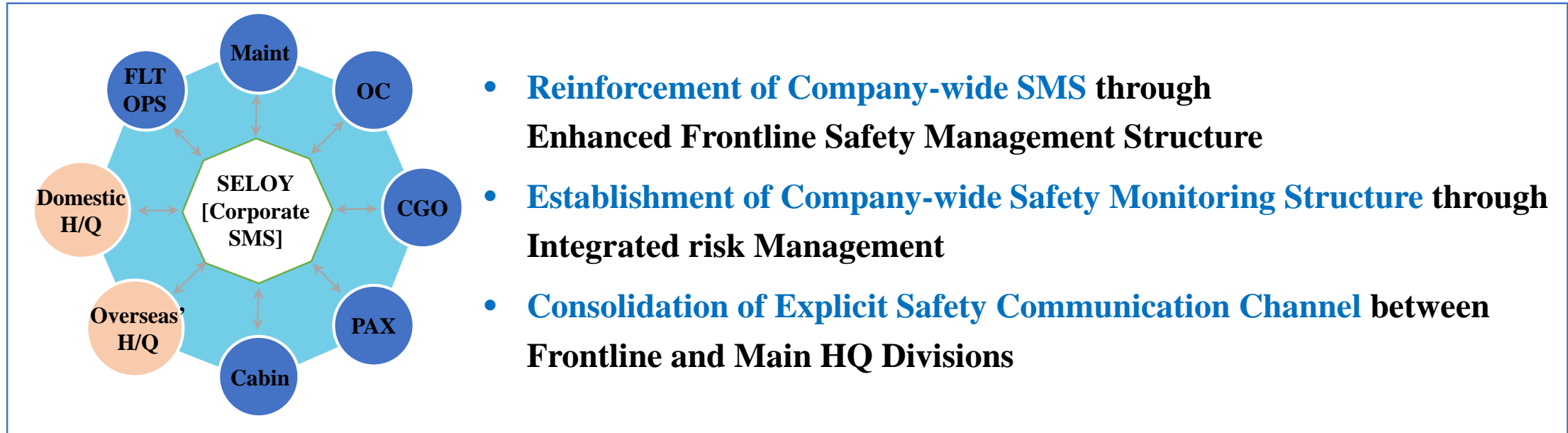


SAFETY PROMOTION and LEADERSHIP

Safety Promotion Activities – Strengthening Safety Training



Safety Promotion Activities – SMS Organization Expansion



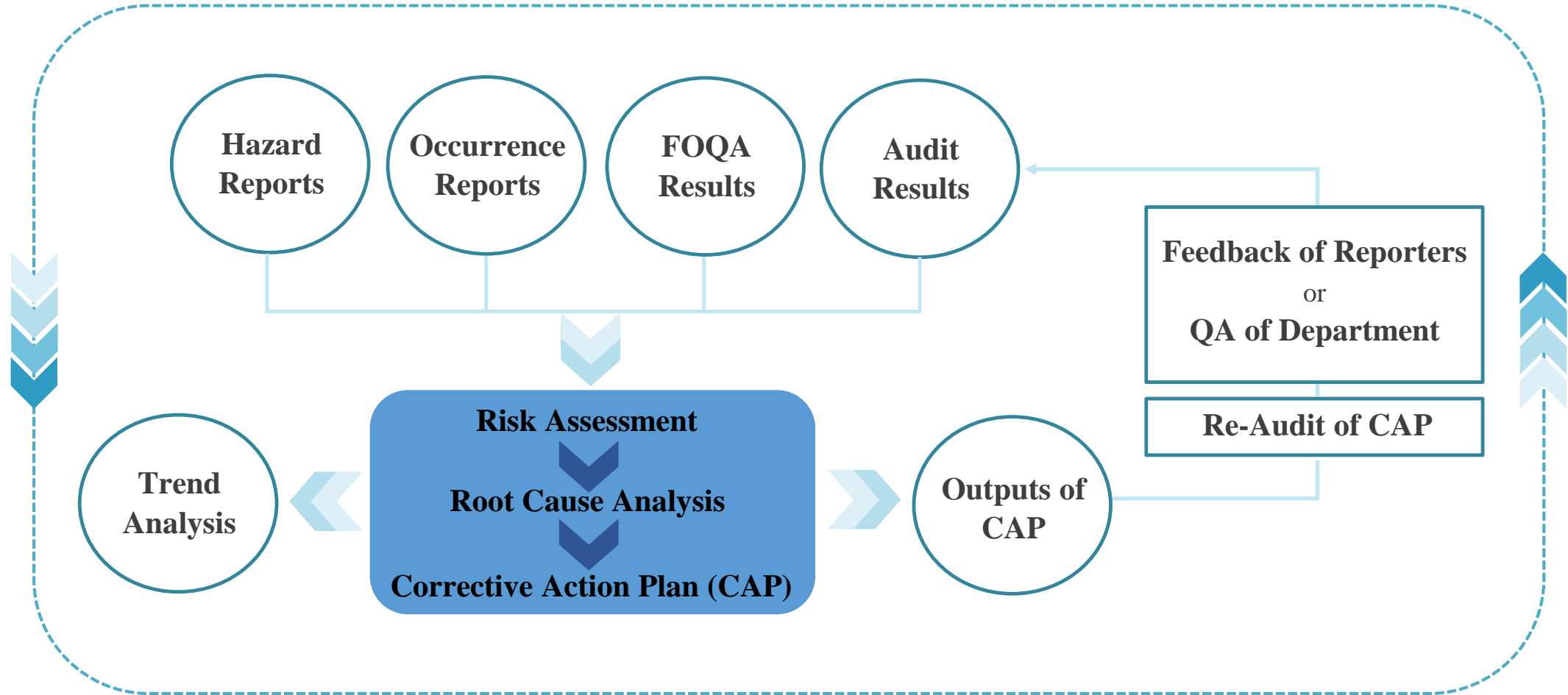
SELOY

- Operation of corporate SMS
- Providing assistance and oversight for divisions and regions to implement SMS requirements and comply with applicable regulations

Divisions & Regions

- Operation of divisional and regional SMS
- Implementation of SMS requirements and comply with applicable regulations

Heart of Safety



Continuous Loop for Continuous Improvement

SAFETY LEADERSHIP EXPECTATIONS - 'CARE'

Communicate Safety Expectations: Communicate a compelling view of safety internally and externally, including 'safety above all' and the belief that all incidents are preventable.

ASSESS RISKS: Understand and identify health and safety risks across a wide range of planning and operational activities; seek to understand and quantify risks.

REINFORCE SAFETY BEHAVIORS: Demonstrate zero tolerance for unsafe behavior while recognizing positive safety results, activities and behaviors.

ENGAGE EMPLOYEES: Monitor and review safety performance and share results across the organization; Maintain trust and accessibility with colleagues.

“KNOW our people and CARE for them”

SAFETY LEADERSHIP

- Korean Air's commitment to safety is reflected in our Safety Policy.

- Korean Air acts on these commitments by:

- Putting safety first – always
- Providing a safe work environment for all employees
- Pursuing a goal of an incident and injury free workplace
- Encouraging safe behavior at work
- Promoting involvement in safety by all employees

LEADERSHIP IN THE FIELD

- 1) Lead by example – Be a safety role model
- 2) Do what you say – Align actions to words and follow-up
- 3) Recognize excellence – Call out positive safety behaviors and initiatives publicly
- 4) Encourage honest conversations – Support employees who raise concerns and share bad news
- 5) Follow the rules – all employees, yourself included
- 6) Foster a caring culture – Look out for one another and intervene when you see unsafe behaviors
- 7) Empower frontline leaders – Accountability needs to sit with the frontline supervisor
- 8) Remember the 4:1 rule- you should make four positive comments for every one corrective comment

CONDUCTING A SAFTY CONVERSATION

- Don't go alone and ask a front line leader/subject matter expert to accompany you
- Dress appropriately and follow the Personal Protective Equipment (PPE) requirements for the work area
- Engage employees at all levels
- Discuss safety openly and honestly
- Listen more than you speak to understand the employee's perspective
- Focus on hazards and identify opportunities to eliminate or minimize them
- Investigate deep, not wide, and focus on significant risks/how to fix them
- Follow through on actions and commitments

WHAT TO LOOK FOR

- Have all employees completed required safety training?
- Are there any slip/trip/fall hazards in the work area?
- Are employees using awkward body positions?
- Is there a procedure and or policy? Is it known? Is it being followed?
- Are workarounds being used?
- Is equipment in good condition?
- Is equipment being used as intended?
- Are employees wearing the required PPE?
- Is safety data/information available and visible?

감사합니다.